Design for User Experience

Dan Rubin / @danrubin
UX London 2012

What we do is not unique.

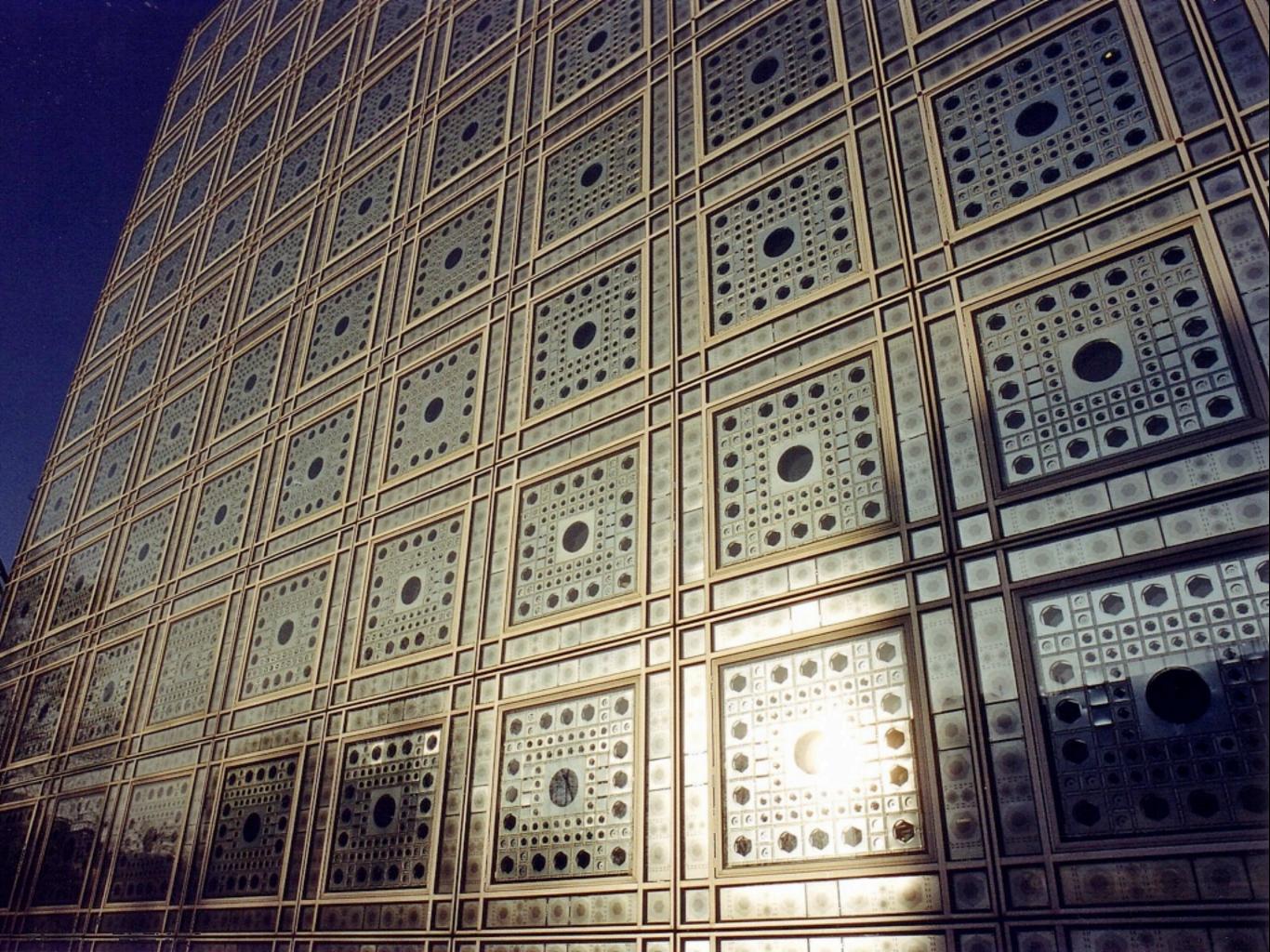
Physical product design = virtual product design.

Assume similarities, not differences.

We can learn from problems that have been solved elsewhere.

Example Responsive Meb Design

Responsive Architecture





It is easier to relate to existing concepts.

3 hours # Enough Time



Work differently in the context of design.

What are some of the distinct challenges you face today?

Academic vs. Practical

UX is often treated as an academic discipline.

Designers are often more practical.

Let's resolve that dissonance.

Part Think Like a Procluct Designer

What is your role?

For the next few hours, you are a Product Designer.









Affordance

...the term affordance refers to the perceived and actual properties of the thing, primarily those fundamental properties that determine just how the thing could possibly be used.

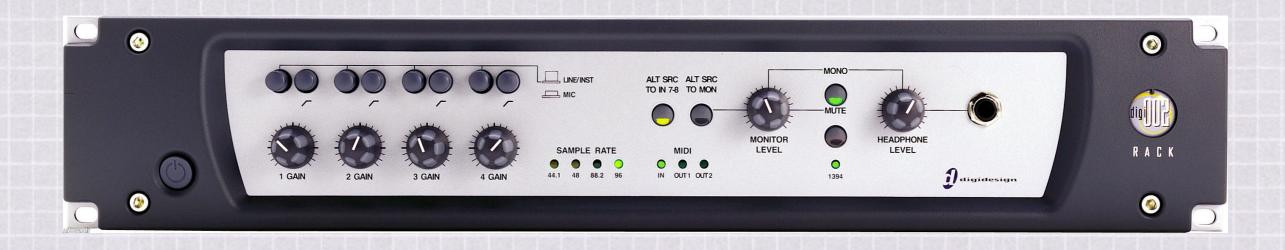
Don Norman

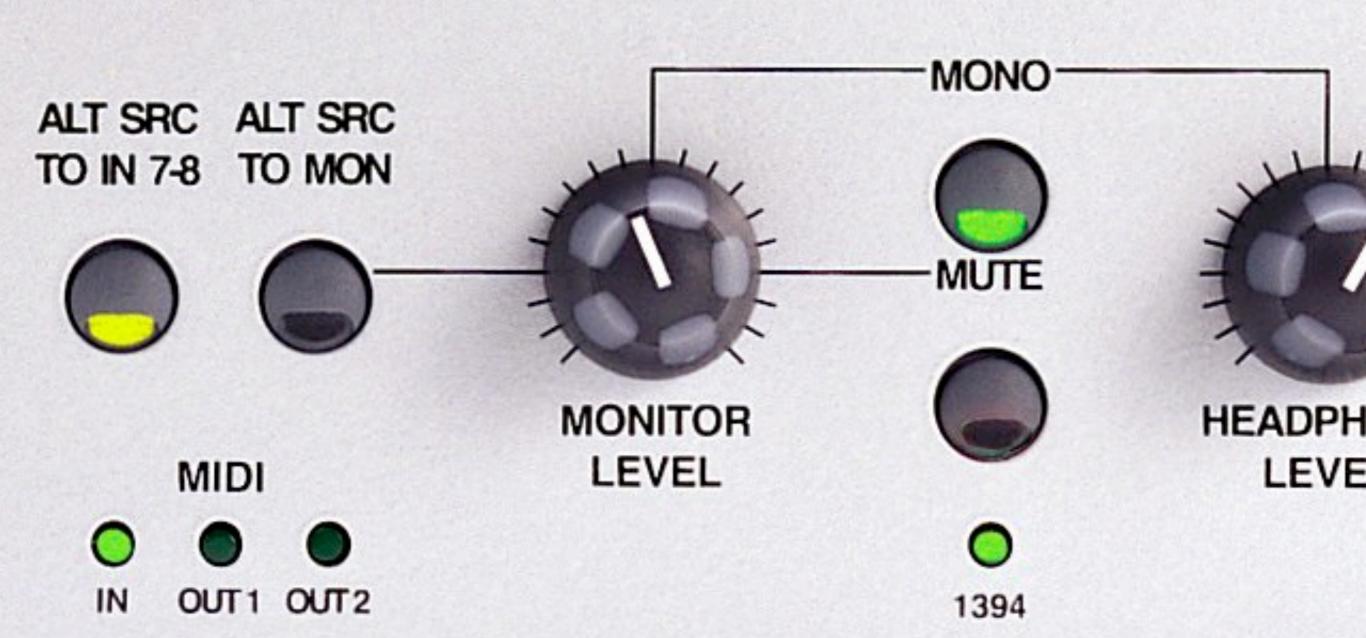




Photo: Luiz Fernando Pilz (http://www.sxc.hu/photo/249448)















If your interface reguires instructions, it needs to be redesigned.

Fit and Finish

Pixels, alignment, balance.

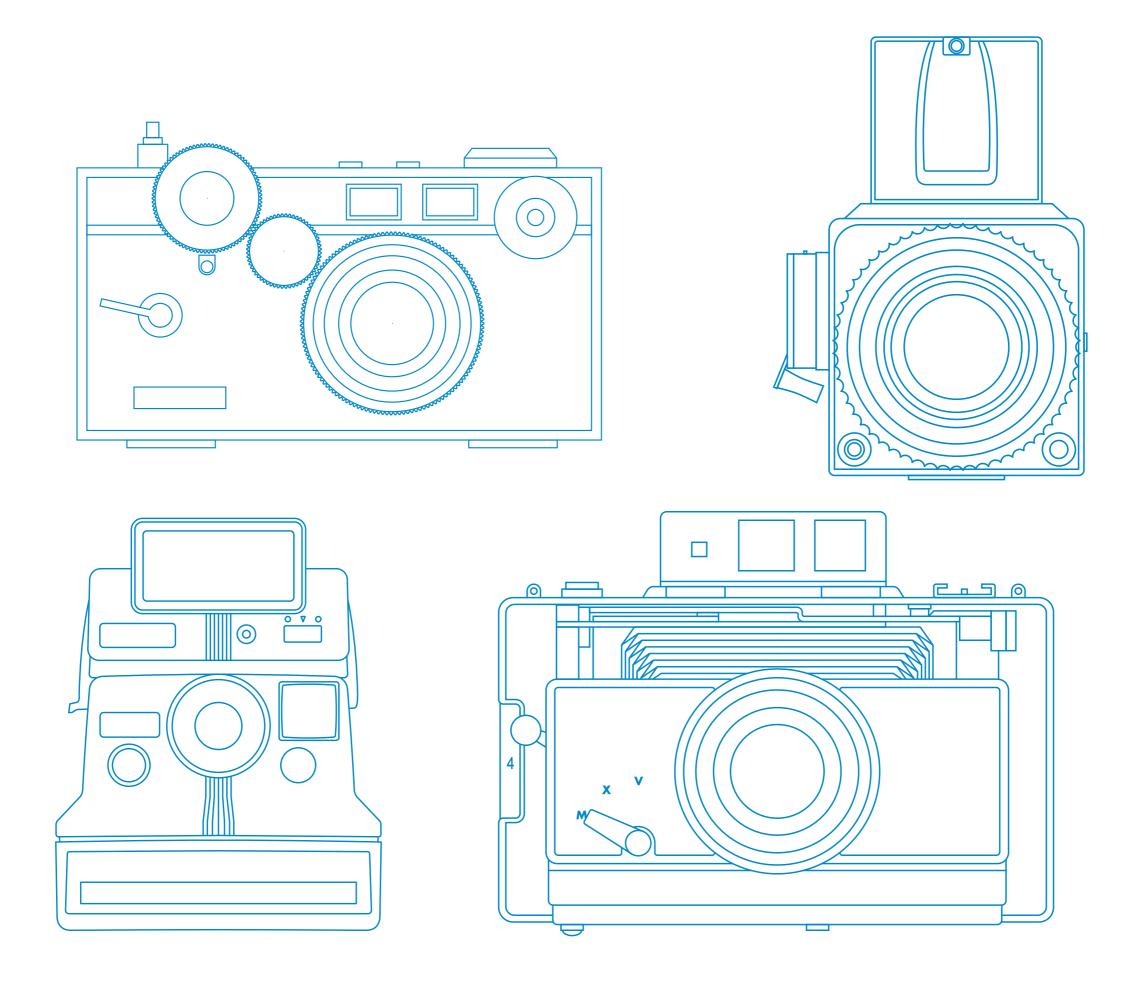
aka Build Quality

Exercise Thinking about the problem.

Step 1 Think in Features

Step 2 Usage and Experience

Step 3 Design How It Feels



Part II Practical Application

Understanding Designers

Designers see this:



And want to turn it into this:



Margins and

Spacing

Give your design breathing room.

Define reusable patterns.

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International Edition

Rocket launch prompts calls of strange lights in sky

updated 5:35 a.m. EDT, Sun September 20, 2009

STORY HIGHLIGHTS

- Dozens in Northeast report seeing cone-shaped lights in sky
- NASA says lights came from exhaust particles of research rocket
- Black Brant XII rocket will study highest clouds in Earth's atmosphere

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(CNN) - A series of spooky lights above parts of the northeastern United States Saturday sparked a flurry of phone calls to authorities and television news stations.



NASA said strange lights seen in the Northeast on Saturday were caused by an experimental rocket.

CNN affiliate stations from New Jersey to Massachusetts heard from dozens of callers who reported that the lights appeared as a cone shape shining down from the sky.

However, the lights were the result of an experimental rocket launch by NASA from the agency's Wallops Flight Facility in Virginia, a spokesman told CNN.

Keith Koehler said the Black Brant XII Suborbital Sounding Rocket was launched to study the Earth's highest clouds. The light came from an artificial noctilucent cloud formed by the exhaust particles of the rocket's fourth stage about 173 miles high.

Natural noctilucent clouds, also called "polar mesospheric clouds," are "found in the upper

atmosphere as spectacular displays that are most easily seen just after sunset," according to a NASA statement published earlier in September. "The clouds are the highest clouds in Earth's atmosphere, located in the mesosphere around 50 miles altitude."

Normally, noctilucent clouds are not visible to the naked eye and can only be seen when illuminated by sunlight below the horizon. The launch took place at 7:46 p.m. Saturday, just as the sun was setting for the day.

Observation stations on the ground and in satellites will track the artificial noctilucent clouds created by the

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iPad name draws feminine hygiene jokes

By John D. Sutter, CNN January 28, 2010 7:52 p.m. EST

STORY HIGHLIGHTS

product

would still sell

 New Apple product called the "iPad" is mocked online

sounds like a feminine hygiene

Tech writers say they expect

"mangled baby duck" and it

the jokes to simmer down soon



Some female bloggers wonder if any women were on Apple's iPad team.

San Francisco, California (CNN) -- Punch lines about hygiene products flooded the blogosphere on Wednesday only moments after Apple Inc. announced it would call its new touch-screen computer the "iPad."

"The mocking goes along the lines of: Yes, the iPad is small, lightweight and slim. But can you swim with it?" wrote the Los Angeles Times' tech blog.

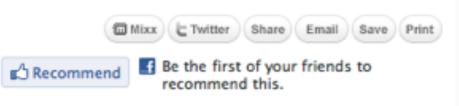
The term iTampon -- a riff on the fact that the iPad can be taken to sound more like a maxipad than a slick new computer -- was the third most-talked about trend on Twitter on Wednesday evening.

Bloggers say the computer

"With "iTampon" quickly emerging as a trending Twitter topic, it's probably safe to say that many women found themselves cringing as they asked, 'Do any women work at Apple?' " wrote Annie Colbert on the blog "Holy Kaw!"

The tech community has discussed the name for Apple's new

Do you think the iPad name is a flop? Some female bloggers wrote that Apple seemed not to have any women on its marketing team. Columnist: iPad could be called a





(old) CIVIN.com margins, padding, borders:

6, 12, 18px



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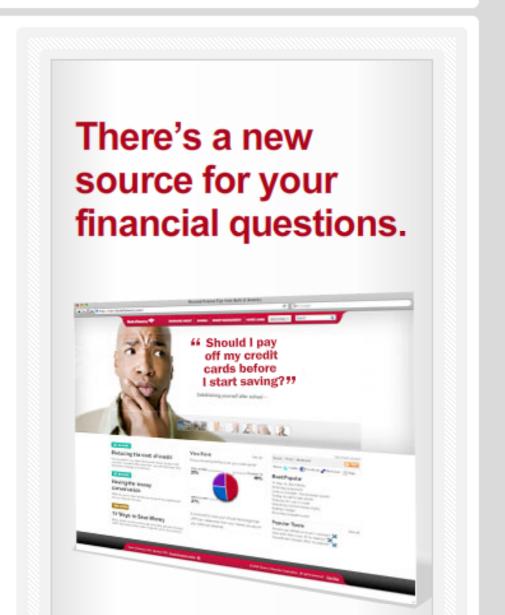
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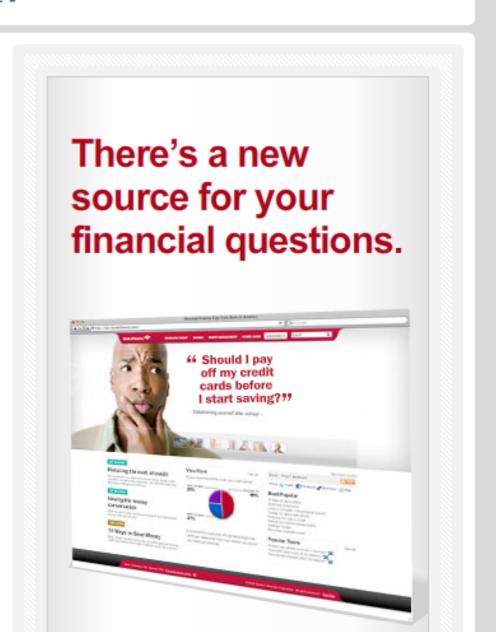
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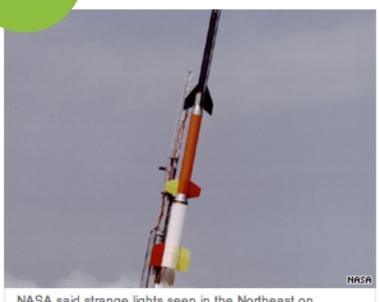
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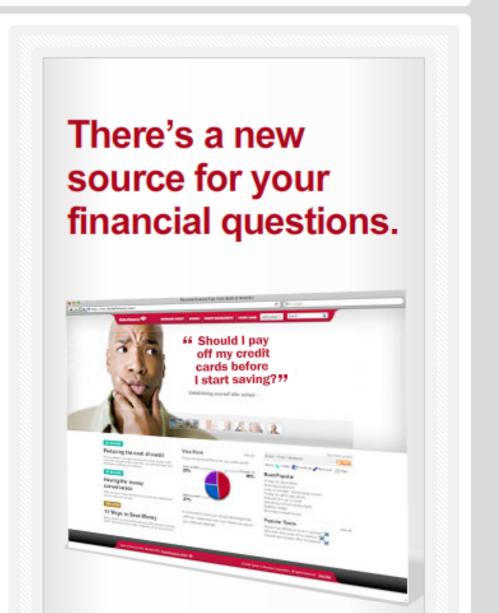
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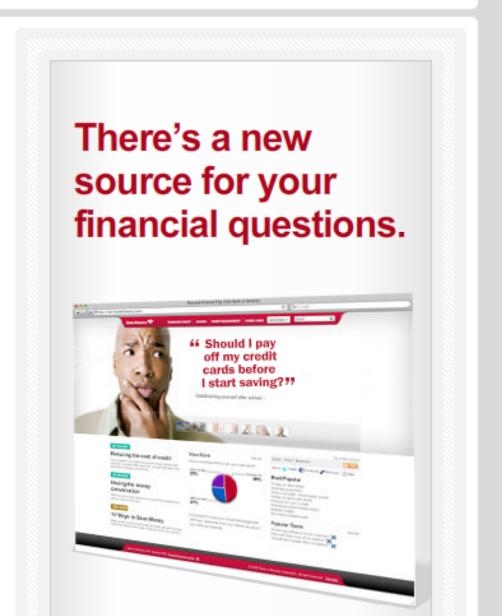
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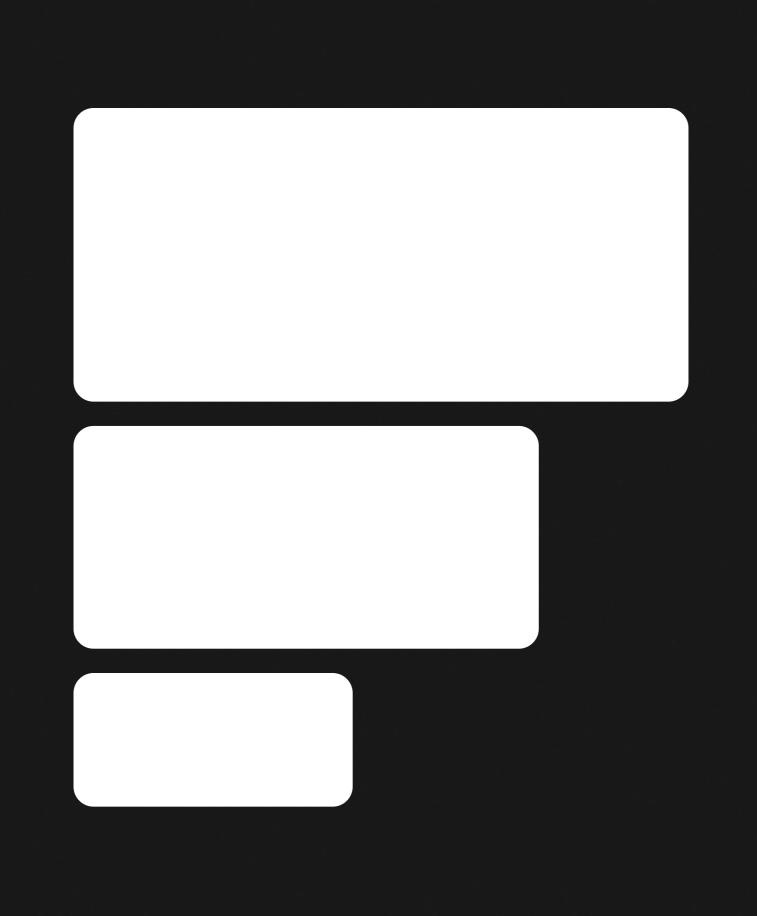
CNN's article text size was 12px

Hierarchy communicates importance.

Big type stands out more than little type.

Large content areas are easier to see.

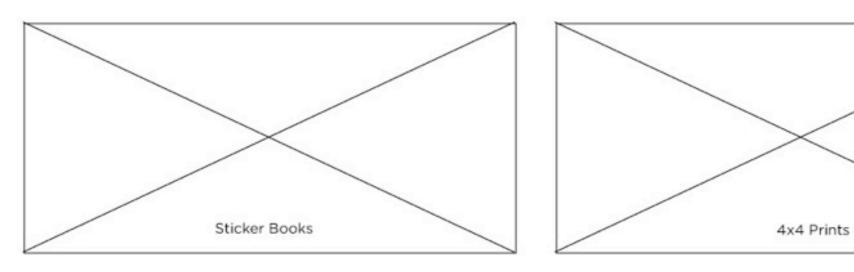
Size explains hierarchy.



Why low-res wireframes help designers.

Visual designers need room to work, to breathe.

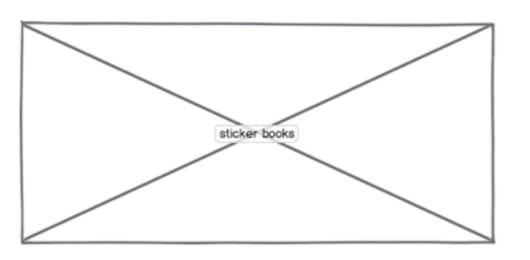
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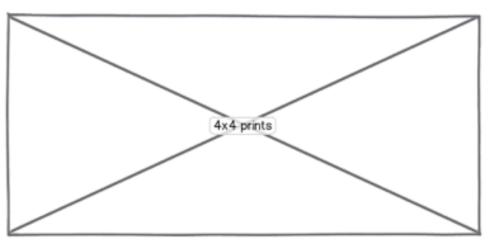


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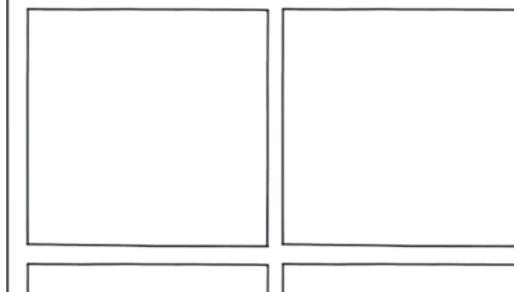


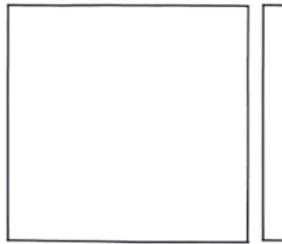
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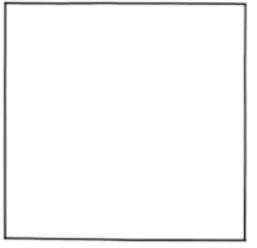


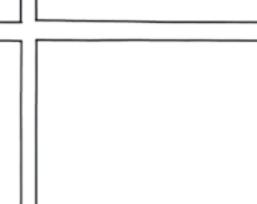


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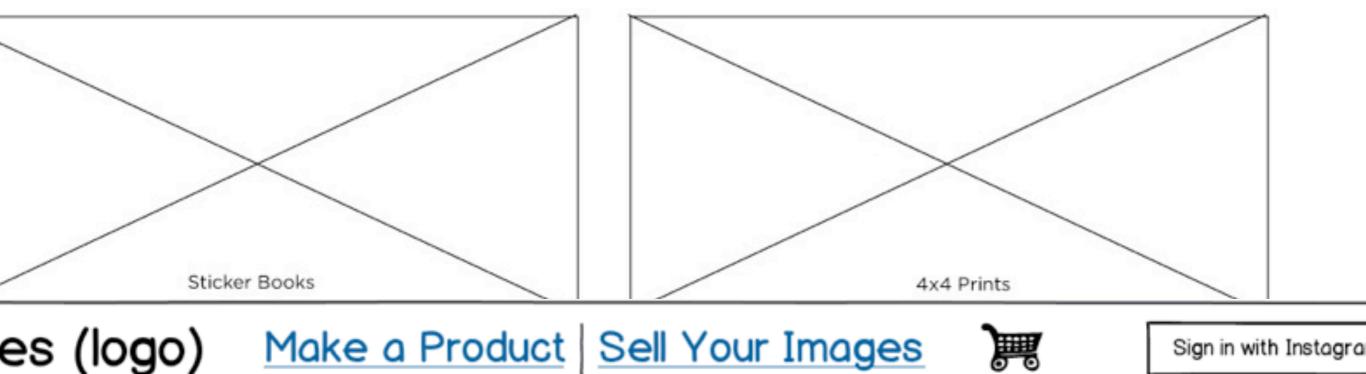




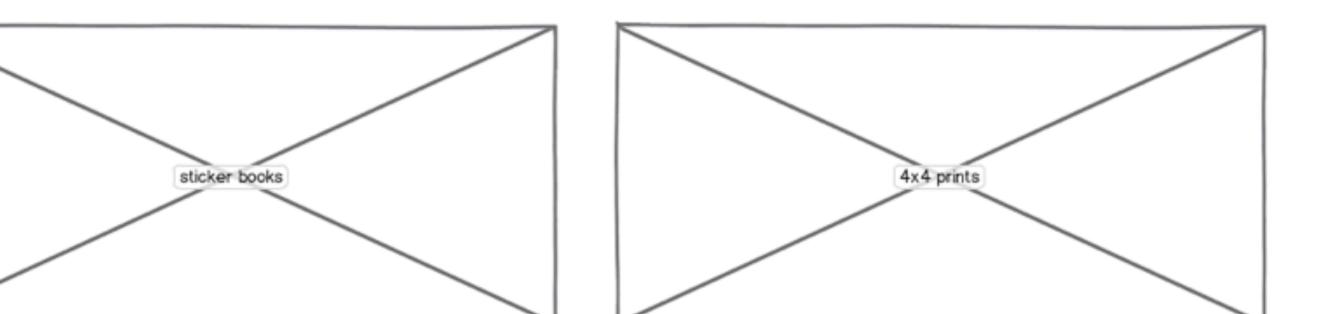




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As nature abhors a Vacuum...

...an ugly is wireframe is the designer's Vacuum.

Discussion

Thank you!

@danrubin / danrubin.is webgraph.com